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Customer Satisfaction With Restaurant Service: Customer ...Empirically Scrutinized In Previous Studies; For Example, Clark And Wood (1999) Recognized That A Primary Factor That Influences A Customer's Loyalty To A Restaurant Is Food Quality. To This Susskind And Chan (2000) Added That In A Customer's Perception, The Key D 3th, 2024Closing The Customer Gap - SERVICE QUAITY & CUSTOMER ...Analysis With The Help Of The SERVQUAL Model. Finally, The Customer Service Strategy Of FINTRA Is Analyzed Focusing On The Gap 4 From The Gaps Model. The Conclusions Regarding The Overall Perception Of This Service Provide Are Made In The Concluding Part Of This Study. 2. CLOSING THE CUSTOMER GAP: 2th, 2024Customer Care

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